






# New Policies in Effect

East Springfield Veterinary Hospital and Wilbraham Animal Hospital are so excited that COVID restrictions are easing in Massachusetts. We would like to make sure all of our clients are aware of our new policies as we manage our way back to normalcy.

-  **We are still asking everyone to give us a call when you arrive in our parking lots.** We will escort you and your pet directly into a room when it is your turn. Unless, of course, you prefer curbside services. We will accommodate you either way.
-  We prefer to keep the number of people in the hospitals to a minimum.
-  We are recommending that masks or face covering be worn if you are not fully vaccinated.
-  Technician appointments will still be curbside. You can continue to relax in your vehicles while we take loving care of your pet.
-  Feel free to take advantage of our curbside service for your prescription and food pick ups, as well. Just give us a call and we will bring your products directly out to your car.



***Looking forward  
to seeing you all soon!***



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